From: First Support <FirstSupport@airnz.co.nz>

Sent: Monday, 1 July 2019 9:24 AM

To: Dianne Taylor < dianne.taylor@nztravelbrokers.co.nz >

Subject: RE: Question

Good morning Dianne,

Appreciate your patience with your enquiry.

Below is an extract from our dangerous goods department about the OMEO Wheelchair. Please enter the wheelchair SSR for taking their device with free format regarding lithium battery details.

- . The information has been provided below and confirms that this item is permitted as checked baggage on Air NZ in accordance with;
 - Section 5.4.4 of the Dangerous Goods and Special Load Manual and;
 - Section 2.3.2.2 and 2.3.2.4 of the IATA DGRs

1) Main Batteries

2 x Lithium Ion

Permanently attached with an enclosed battery container.

No restriction to the watt-hour(Wh) rating for permanently fitted batteries

2) Auxiliary Batteries

2 x Lead Acid Non-Spillable

Permanently attached with an enclosed insulated battery container.

3) Deactivation

This wheelchair requires a key in order to activate the batteries. The key needs to be removed from the device and the customer is to carry it on board with them.

4) Information

Checked-in with SSR code WCLB in order for the information to cascade into FM Altea and subsequently to be included on the NOTOC.

<u>Please note:</u> This is a rare situation where you have 2 different types of batteries on the wheelchair each with their own SSR codes WCBD (Non-Spillable) and WCLB (Lithium Ion). Because we are only able to add one SSR code per wheelchair we would recommend using WCLB as this is the more volatile battery.

5) Loading

Must be secured adequately. The mobility aid, the batteries, electrical cabling and controls must be protected from damage.

If you need any further assistance, please do not hesitate to contact us.

Kind regards,

Pat

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PH: 0800 247 696 | Email: firstsupport@airnz.co.nz | Web: www.airnzagent.co.nz